

## Role: Support Developer 24 Week placement



Our client is an expanding IT solutions company based in Stevenage, Hertfordshire. They help paper intense organisations, from healthcare to Legal and Financial services, by collecting, accessing and acting upon critical information through bespoke intuitive portals and mobile applications. Their solutions remove paper, reduce cost, help improve service quality and ensure compliance.

The position is a very wide ranging role requiring the applicant to have many abilities, from helping the customer with understanding the application, to diagnosing and correcting defects inside the product suite. The job is far from asking the customer to check the cables and then reboot the system.

The successful candidate will be working with a sophisticated and complex multi-tiered, multi-server system using Microsoft SQL Server, Redhat Jboss, Adobe LiveCycle, Adobe Flex/Flash, LaserFiche Rio and some .Net and Java components. The business logic is developed in the Flex architecture with Java. As a support developer, you will own the issue throughout the whole process and communicate the progress of the issue to the customer. The role includes continuous customer interaction (by phone, e-mail and meetings).

### Qualifications required:

You will be a recent graduate from 2008/09/10/11 and will have graduated from a UK university with a Computer Sciences degree or equivalent.

- Knowledge of Windows client and server operating systems
- Familiarity with TCP/IP based networking
- Knowledge of SQL Server/Oracle databases (Store Procedure) desired
- Knowledge of Web technology (eg. Web servers, HTTP, XSLT , XML, etc)
- Knowledge Visual Basic, C#, Java, or Action Script
- Knowledge of N-tier system architecture, UML
- Knowledge of Software design methodologies (OOD)

### Skills required:

- Motivated and able to work without supervision
- Good customer communication skills
- Problem solving capabilities
- Ability to work in a team environment
- Accountability
- Ability to influence and motivate others to achieve results
- Assist in analysis and documentation of business processes and technology
- Develop and test new business processes, capabilities and, as appropriate, supporting technologies
- Provide technical solution scoping and proposal development (pre-sales)
- Develop strong working relationships with partners, clients and Laserfiche team members
- Ability and Willingness to travel to various sites

**Location** – Stevenage, Hertfordshire

For further information or to apply for this role please contact Hannah Pichon on [hannahpichon@wenta.co.uk](mailto:hannahpichon@wenta.co.uk)